

## Three Phase UPS Field Report Form

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Phone Number(s): \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Physical Address:  
\_\_\_\_\_  
\_\_\_\_\_

Problem details: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

When was the problem first observed?: Date: \_\_\_\_\_ at \_\_\_\_\_ AM PM

Record the following data from the Front Panel LCD display or the label inside the front door.

Model: \_\_\_\_\_ S/N: \_\_\_\_\_

Rating: \_\_\_\_\_ KVA I/P Voltage: \_\_\_\_\_ Freq: \_\_\_\_\_ Hz

O/P Voltage: \_\_\_\_\_ Freq: \_\_\_\_\_ Hz

MENU 1 is reached by pressing any button UP(↑), DOWN(↓) or ENTER(↵) keys on the opening screen. From this menu the personnel can select STATUS WARNING FAULT, REAL TIME DATA, HISTORICAL DATA and PARAMETER SET menus. Record the following data:

**RECTIFIER DATA:** Select this option from REAL TIME DATA menu.

Frequency: \_\_\_\_\_ Hz

R \_\_\_\_\_ S \_\_\_\_\_ T \_\_\_\_\_ VAC

IR \_\_\_\_\_ IS \_\_\_\_\_ IT \_\_\_\_\_ A

**RESERVE DATA:** Select this option from REAL TIME DATA menu.

Frequency: \_\_\_\_\_ Hz

R \_\_\_\_\_ S \_\_\_\_\_ T \_\_\_\_\_ VAC

**OUTPUT DATA:** Select this option from REAL TIME DATA menu.

Frequency: \_\_\_\_\_ Hz

Load: R \_\_\_\_\_ % S \_\_\_\_\_ % T \_\_\_\_\_ %

Voltage: R \_\_\_\_\_ S \_\_\_\_\_ T \_\_\_\_\_ VAC

**OTHER DATA:** Select this option from REAL TIME DATA menu.

Temperature: \_\_\_\_\_ °C

DC Voltage: \_\_\_\_\_ VDC      Battery: \_\_\_\_\_ %

Charge/Discharge Current: \_\_\_\_\_ A

**HISTORICAL DATA MENU:** Select this menu on Menu 1.

Date	Time	Event
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

External Battery Bank(s): Y   N                      How Many? \_\_\_\_\_

# of Batteries per Bank? \_\_\_\_\_                      Battery capacity: \_\_\_\_\_ Ah

Does it appear that the UPS is capable of providing battery backup power? Y   N

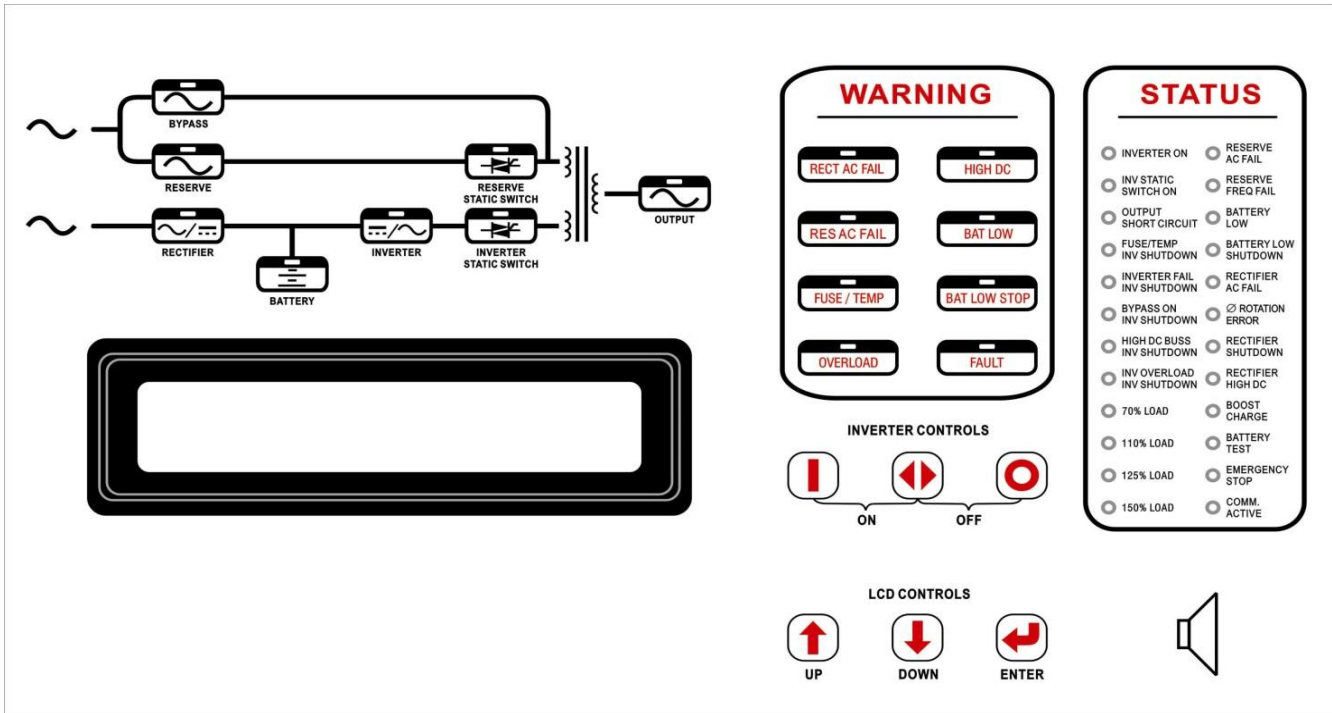
What are the positions of the breakers: (Open or Closed)

Input \_\_\_\_\_                      Rectifier \_\_\_\_\_                      Reserve \_\_\_\_\_

Bypass \_\_\_\_\_                      Output (if applicable) \_\_\_\_\_

Battery (UPS) \_\_\_\_\_                      Battery (Cabinets) \_\_\_\_\_

**NX Series Units/ELI's: Circle All LED's That Are Illuminated Before Powering The Unit Down:**



**Audible Alarm (if any):** \_\_\_\_\_

**Do you have an electrician/engineer on site who is qualified to collect some additional readings and voltage measurements for us?:** Y N

**Name:** \_\_\_\_\_

**Phone Number(s):** \_\_\_\_\_

**E-Mail Address:** \_\_\_\_\_

Please fill it out and send it back by email attention to Prabhjot Guram at [service@alwayson.com](mailto:service@alwayson.com) or Fax at (250) 491-9775.